

# FOURTH SHIFT

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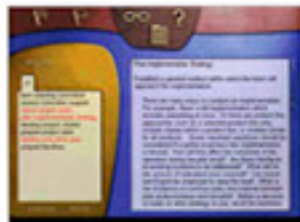
*Multimedia*

## Project Manager's Guide

An interactive training tool and online  
reference manual for successful  
business system implementations

### Project Simulation

The project simulation presents real-life scenarios that typically occur during an implementation, providing you with the opportunity to explore various options and immediately see the consequences of your decision. The effect of every action is displayed on meters representing time, risk and money. The guide also reinforces professional management skills and provides helpful tips.



A recent U.S. Department of Defense study found that multimedia training was roughly 40% more effective than traditional training, resulted in a retention rate that was 30% greater, and a learning curve that was 30% shorter.



### Online Reference Manual

The Project Manager's Guide includes a complete online reference manual that will help you not only understand what needs to be accomplished, but why and how. The reference manual contains over 200 current Fourth Shift implementation support documents including:

- Detailed descriptions of tasks that can be customized to the unique requirements of your company
- Full descriptions of Fourth Shift products including prerequisites, critical screens, fields and procedures
- Sample documents that can be used to implement your Fourth Shift business system

### Learn How to Overcome Common Implementation Pitfalls

The 1997 Deloitte & Touche Survey of Mid-Sized Company Executives identified three key reasons why some business system implementations are less than successful. They are lack of dedicated resources, lack of key executive involvement, and lack of in-house technical support. The Fourth Shift Project Manager's Guide addresses these and other obstacles, and provides guidance that will help you identify what resources are crucial and how to get the support you need to be successful.



## FOURTH SHIFT

# Multimedia Project Manager's Guide

An interactive training tool and online reference manual for successful business system implementations

## Successful projects have one thing in common — Successful Project Managers

### Fourth Shift Corporation

International Plaza  
7900 International Drive  
Minneapolis, Minnesota 55425  
United States of America  
612-851-1500  
800-342-5675

### Fourth Shift Asia

Computer Corporation, Ltd.  
Wan Hai Office Building  
No. 1, Section 8, Wi Di Road  
Xi Nan Lou, Hexi District  
300201 Tianjin  
People's Republic of China  
86-222-831-9852

### Fourth Shift Europe

11 Worton Drive  
Reading Berkshire  
RG2 0LX  
United Kingdom  
44-118-975-4000

Worldwide Web  
[www.fs.com](http://www.fs.com)



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**Fourth Shift Project Manager's Guide**

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